## The Color Run - presented by Capitec Bank

## **EFT Payment Instructions – Superhero Tour**

Here are the EFT instruction EFT / Bank Transfer booking of tickets happen offline and not using the online booking system found on www.thecolorrun.co.za.

To book via EFT you need to pay the money for the tickets (and service fee) into The Color Run Bank account (either by bank transfer or in at an ABSA Branch) and then send all the runners details, the unique reference and the proof of payment in one email to support@tixsa.co.za

All payments for special offers must be made before cut off time / date. Use the same unique reference as set out below for the payment reference with your transaction AND in you email. This reference allows us to track your specific order and without it in both the bank statement and the email there will be delays in issuing tickets and vouchers.

## Please specify your desired location using the abbreviation at the bottom of these instructions.

Each runner and children under 10 who are running for free must be captured and all details sent in one email. The reference at payment must be the same a emailed the reference to avoid delays.

Your payment reference should take the form of: Initials, surname, CR (meaning Color Run), Amount of tickets (number of tickets ordered) location (eg CT) and ticket code for VIP Early Bird or Standard - VIP / EB / STD.

## **Example (JNollanCRX2CTVIP)**

Amount to transfer: Rxxx (depending on kind) per ticket **plus R3.90 service fee per transaction** (not per ticket). Check the Ticketing page or the Event page on our website - www.thecolorrun.co.za for costs.

Please remember to tell us which of our events in 2017 you are booking for when you email through the details as we have 13 events and we want to make sure we are sending you to the right run!

Please email the Proof of Payment, unique reference and all runner details to our ticketing partners TixSA on support@tixsa.co.za

Please supply us with the following information per person and below are the banking details for payment.

(Copy and paste for each runner. If you don't have the details for you team members then just use your details & ID)

Runner Details: #1	
Run location:	
Name:	
Surname:	
d Number:	
Email:	
Cell Number:	
Gender:	
01.11	
Children under 10:	
Number:	
Names:	

Banking Details:

Name: The Color Run South Africa

Bank: ABSA Bank Account Type: Savings

Account Number: 9286023699

Branch Code: 632005 Branch Name: Brooklyn

Please ensure the reference is correct, the runners details are correct and these along with proof of payment are sent in one email. This will cut down on delays in issuing tickets and vouchers.

If you have any issues please contact support@tixsa.co.za or hello@thecolorrun.co.za

It can take up to 3 working days for the payments to process into the system and clear into the bank before references can be matched up and tickets can be issued.

Vouchers will be emailed to the main purchasers address within 10 working days from ticket dispatch.

Please check spam and junk folders / under the 'promotions' tab in Gmail for ticket and voucher emails.

All children under 10 run for free at all our locations. All free runners must be registered, and their details sent, at the same time at the as the adults ticket purchases.

All free runners must have a safety wrist band completed and attached before they are allowed to run. Wristbands can collected at Race Pack Pick Up before the event and on Race Day. Runners 10 years old and over, on the day of the run, must have purchased a ticket to enter. All free runners will not receive The Color Run Runners Pack that is part of the entry price.

Get excited, get color-full and get ready to Run-ble as we're bringing the color to you in 2017!

2017 Tour Locations:
Stellenbosch - STB
Soweto - SWTO
Benoni - BNI
Pretoria - PTA
Nelspruit - NLP
Polokwane - PLK
Potchefstroom - POT
Randfontein - RFT
Johannesburg - JHB
Durban - DBN
Pietermaritzburg - PMB
Cape Town - CT
Port Elizabeth - PE